

**CONTACT INFORMATION FOR GOVERNMENT AGENCIES
AND AILA-NE LIAISONS**

EOIR

- EOIR case status hotline: 1-800-898-7180
- BIC: 617-565-3080 > 3 to speak to a person
- AILA-NE EOIR liaisons: EOIRproblemcases@gmail.com

OPLA

- 617-565-3140 > 3# for person to ask who is the TA for a court hearing or who duty TA is, or > 1# for dial by name directory
- BIA Clerk's Office: 703-605-1007 > 0 to speak to a person

USCIS

- AILA-NE USCIS liaisons: USCISliaison@gmail.com
- USCIS customer service: 1-800-375-5283 >1 for English > 2> 1 for InfoPass> 1 again> 1 again> receipt number (or # if you don't have receipt #)> listen for receipt prefix > 1 to confirm receipt prefix > 1 to confirm receipt number
 - o For expedite requests: 1 for English > 2> 6> 1> 1
 - o If you don't know the receipt: 1> 2> 2
 - o To just speak to someone: 1 for English> 2> 6>1> 1 > receipt number > 1
- Texas Service Center: tsc.ncscfollowup@dhs.gov
- Reschedule Providence interview: PROINFO@uscis.dhs.gov
- Adoptions Unit: 877-424-8374, NBC.Adoptions@uscis.dhs.gov
- U- Visa inquiries:
 - o nsc.i-918inquiries@uscis.dhs.gov
 - o HotlineFollowUpI918I914.vsc@dhs.gov
- VAWA inquires:
 - o 802-527-4888: mailbox where callers can leave detailed messages. You must have a G-28 on file to receive a call back.
 - o HotlineFollowUpI360.vsc@dhs.gov

ASYLUM

- Boston Asylum Office:
 - o Tel.: 617-565-9500 > 0 for a person
 - o Fax: 617-565-9507
 - o Email: BostonAsylumOffice@uscis.dhs.gov

- Newark Asylum Office:
 - o Tel.:201-508-6100
 - o Fax: 201-531-1877

- AILA-NE Asylum Liaisons: ailaneasylum@gmail.com

CBP & ICE

- Boston Field Office – ICE (detainees) (781) 359-7500 > 3# to speak to officer or 4# for not detained, 5# for bond

- CBP at Logan: 617-568-1810 > 2 for immigration issues (open 8am – 2pm)

- Suffolk County House of Corrections- 617-635-1000, > 3 for ICE or 1 for HOC, then 2 for records, or 3 for property, or 4 for medical and inmate services > then 1 for medical

- Suffolk Interpreter clearance: Donna Kady fax: (617) 704-6558; ph: (617) 635-1000 ext. 2403

- Bristol County House of Corrections please email their Director of Immigration Services, Liunetty Couto, at liunettycouto@bsc-ma.org

NVC

- National Visa Center: (603) 334-0700 (7am – midnight) > 2 for IV or fiancé

AILA NE- Treasurer

- TreasurerAILANE@gmail.com